

## **Technical Support**

## **Test procedures**

## **STUDIO MUG**

Symptoms Heat press going over set temperature	Test procedure	Probable cause and fix  1. Faulty controller unit 2. Faulty heater/ element assembly
Timer does not activate (start counting down)	Pressure lever in Forward position	<ol> <li>Faulty connection on controller unit</li> <li>Micro switch needs adjusting</li> <li>Faulty micro switch</li> </ol>
Timer does not reset (buzzer does not stop)	Pressure lever in back position	<ol> <li>Micro switch needs adjusting</li> <li>Faulty micro switch</li> </ol>
Element not heating	On/ off switch not illuminating	<ol> <li>Check power supply</li> <li>Faulty fuse in plug or socket</li> </ol>
	Controller unit not illuminating	<ol> <li>Faulty fuse in plug or socket</li> <li>Faulty controller unit</li> </ol>
	No power to element	1. Faulty controller unit
	Open circuit on element	<ol> <li>Faulty wiring or connector</li> <li>Faulty element assembly</li> </ol>
	ERR on display and Buzzer sounds	<ol> <li>Faulty wiring or connector between controller unit and element</li> <li>Faulty element assembly</li> </ol>
	Temp. rising LED (solid) Temp. hold LED (solid)	1. Faulty controller unit

If after following this technical support document you require any further assistance, please open a support ticket using this link: https://aadkins.com/technical-support/ and a member of our technical team will contact you